



MSME-TOOL ROOM, HYDERABAD
CENTRAL INSTITUTE OF TOOL DESIGN
(A Government of India Society, Ministry of MSME)
Balanagar, Hyderabad, PIN-500 037



Professional Course
On
ServiceNow

Central Institute of Tool Design (CITD) an ISO 9001:2015, 14001:2004 & 50001:2011 certified premier technical training institution of India, established in 1968; provides specialised training courses in Tool Design & Manufacturing, CAD, CAM, CAE, VLSI, Embedded Systems, Electronics, Mechatronics, Robotics & Industry 4.0 at various levels such as Certificate, Diploma, Post Diploma, Post Graduate, M.E. & M. Tech, inviting applications for “Professional Course on ServiceNow”.

About the Trainer

Ch. Leela Sree
B.C.A., M.C.A.
+14Years Experience in Oman

Fees:

₹6000 (Inclusive of 18% GST)

Duration:

(9:30AM to 11:30AM)
27th, 28th October 2023
3rd, 4th, 10th & 11th November 2023

Methodology of Delivery:

- Online (Microsoft Teams)
- Instructor led interactive mode of instructions followed by quizzes and activities.
- Assignments.

Note: Written Exam will be conducted.

Based on result “Certificate of Successful Completion” of the course will be issued.

Course Outcomes

This training will cover everything you need to know in order to get started with administering a ServiceNow instance. You will learn how ServiceNow works and how to properly configure and customize the platform. The training has been designed to cover all the topics required to learn to pass ServiceNow System Administrator exam.

Course Overview

- Introduction of the course.
- Platform Overview and Architecture.
- User Interface and Branding.
- List and Filters.
- Forms.
- Task Management.
- Notifications.
- Knowledge Management.
- Service Catalog.
- Tables and Fields.
- Access Control List.
- Data Import.
- CMDB - Integration – Events.
- Update Sets.
- Platform Stats.

To Apply Online:

<https://www.citdindia.org/html/specialised-courses.html>

Mobile No.- 6309639143
(10:00 a.m. to 05:00 p.m.)
Website-www.citdindia.org
E-Mail-training@citdindia.org

Sd/-
Principal Director